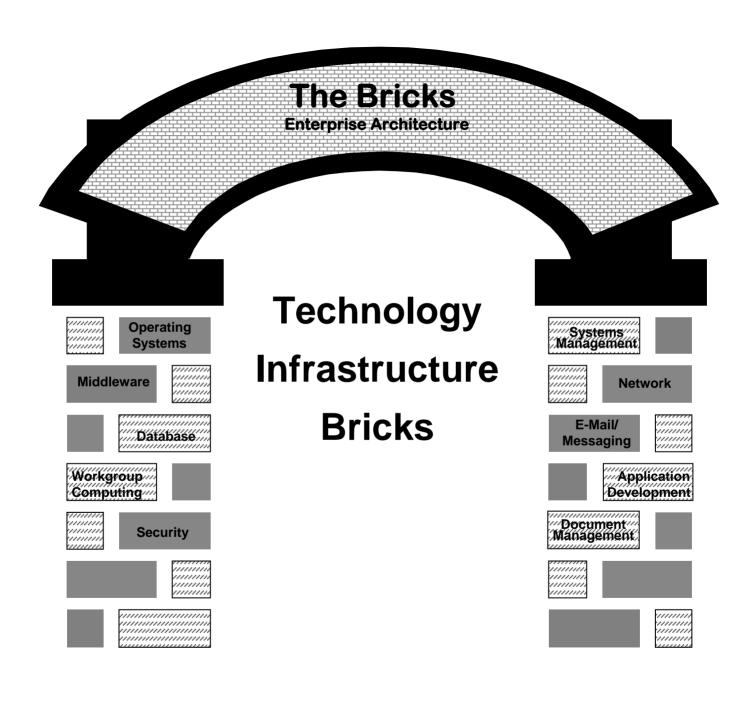


Office of Statewide Health Planning and Development

IT Enterprise Architecture - Revised Bricks

21 February 2006



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Computing Infrastructure - Application Development, Third Generation Languages (3GL)

2 Years **5 Years Current Baseline Environment Tactical Deployment Strategic Direction** • Keep an eye on Java and · Market watch Current Baseline. COBOL II Mainframe COBOL PC Open Source Languages Tactical, and Emerging **Technologies** • COBOL LE - Works with · Market watch Open Source C++DB2 v8 upgrade Adhere to State Consolidation Efforts Retirement Mainstream C, C++, COBOL II Mainframe Containment **Emerging** COBOL PC

Implications and Dependencies

- COBOL is used for certain mainframe apps, with DB2 and VSAM files, TSO environment
- A few C++ programs used to manipulate data or perform low-level C/S functions.

Computing Infrastructure - Application Development, Fourth Generation Languages (4GL)

2 Years **5 Years Current Baseline Environment Tactical Deployment Strategic Direction** • Research the use of C# • Market Watch Open Source Visual Basic 6.0 · Adhere to State Alternatives Natural · Market watch Current Baseline. Consolidation Efforts SAS (mainframe) Tactical, and Emerging PC SAS **Technologies** VC++ Evaluate F# **VB.NET** Retirement Mainstream SAS (Mainframe) VB.NET, PC SAS Containment **Emerging** F#, Open Source Natural, Visual Basic 6.0

Implications and Dependencies

- Natural used with DB2 on mainframe, TSO environment
- SAS data transformation capabilities have been leveraged by developers as 4GL to process data. PC version of SAS also used by end users for analysis of data.

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Current	2 Years	5 Years
Baseline Environment	Tactical Deployment	Strategic Direction
Visual Studio .NET 2003 Visual Studio 6.0	Visual Studio .NET 2005, for building new component-based applications and Web Services Adhere to State Consolidation Efforts	 IDE capabilities of VS .NET consistent with .NET framework Market watch Current Baseline, Tactical, and Emerging Technologies Market Watch Open Source Alternatives
Retirement	Mainstream Visual Studio .NET 2003	
Containment Visual Studio 6.0		Emerging Advanced .NET IDE, .NET Web Services
Implications and Depende	encies	

Computing Infrastructure - Application Development, Component Model

2 Years 5 Years **Current Baseline Environment Tactical Deployment Strategic Direction** • Evaluate Common Object • Market Watch Open Source Request Broker Architecture Alternatives Market watch Current Baseline. (CORBA) and Unified Tactical, and Emerging Modeling Language (UML) **Technologies** Adhere to State Consolidation Efforts Retirement **Mainstream** Containment **Emerging Implications and Dependencies**

Computing Infrastructure - Application Development, Source Code Control, AD Methodology

2 Years 5 Years Current 5.1 **Baseline Environment Tactical Deployment Strategic Direction** SCC:Continue using VSS for • SCC:Track Microsoft's Source Code Control Visual Source Safe (VSS) source code control in products consistent with Microsoft environment .NET IDE choices **AD Methodology** • Methodology:Evaluate • Methodology: Flexible, multi-Waterfall and Evolutionary iterative SDLC path AD methodology methodologies, e.g. DSDM consistent with industry Adhere to State Consolidation standards, e.g. IEEE • Market Watch Open Source Efforts Alternatives Market watch Current Baseline. Tactical, and Emerging **Technologies** Retirement **Mainstream** MS VSS, Waterfall and Evolutionary MS Object Modeler Containment **Emerging** Implications and Dependencies.

Computing Infrastructure - Application Development, Methodologies, Modeling Tools, and Infrastructure

5.2 Current 2 Years 5 Years

Baseline Environment

Design Visio

Data Modeling

CA-Erwin

Toad

VISIO

Traceability

Mercury Test Director

Testing

Mercury Interactive Quick Test

Tactical Deployment

- <u>Design:</u>Visio from VS .NET has been used to diagram UML; evaluate more robust design tools, e.g. Rational, Visio Enterprise
- Evaluate IBM Rational Rose
- Adhere to State Consolidation Efforts

Strategic Direction

- <u>Design:</u> .NET-compatible design and modeling tools
- <u>Data Modeling:</u> .NETcompatible design and modeling tools
- <u>Testing:</u> Robust testing tools that support all phases of system testing
- Market Watch Open Source Alternatives
- Market watch Current Baseline, Tactical, and Emerging Technologies

Retirement

Mainstream

Visio, CA-ERwin, Mercury Interactive Quick Test/Test Director

Containment

Emerging

Implications and Dependencies

CA ERwin has been used successfully by MIRCal, ALIRTS and DW projects to date

Computing Infrastructure - Application Development, Scripting Languages

Current	2 Years	5 Years
Baseline Environment	Tactical Deployment	Strategic Direction
Client Side Java Script Server Side VB Script Python	 Evaluate emerging version Evaluate Perl, PHP, CGI (Open Source) Adhere to State Consolidation Efforts 	Client Side Use appropriate scripting language(s) consistent with interoperability goals and choice of browser Server Side Use appropriate server scripting tools based on internet standards Market Watch Open Source Alternatives Market watch Current Baseline Tactical, and Emerging Technologies
Retirement	Mainstream VB Script (Server), Java Script ((Client)
Contai	nment	Emerging

Computing Infrastructure - Middleware & Integration, Basic Data Access

2 Years **5 Years** Current **Baseline Environment Tactical Deployment Strategic Direction** Mainframe Distributed DBMS: evaluate Mainframe: As platform is **IBM TSO** next generation of MSretired, shift to distributed data access centric data access ODBC, Database • Distributed: Next-generation, OLE-DB. ADO.NET **ODBC** component-based. Adhere to State **OLE-DB** integrated data access built Consolidation Efforts MS JetEngine around .NET framework ADO.net Market Watch Open Source ADO Alternatives • Market watch Current Baseline, DAO Tactical, and Emerging **RDO Technologies** Retirement **Mainstream** DAO, RJE RDO, ADO, ODBC, OLE-DB, ADO.NET, MS JetEngine Containment **Emerging** New ADO .NET TSO

Implications and Dependencies

- TSO used to submit batch jobs that process and manage data stores and files.
- Some concerns that ADO.NET may not perform well enough to handle GIS (spatial) data.

Current	2 Years	5 Years
Baseline Environment Data Communication XML Business Object Layer (BOL) Data Access Layer (DAL) MS COM+ ActiveX Messaging MS Message Queue	Tactical Deployment Move fully to .NET-centric component model under MS Component Services; evaluate next generation Microsoft Component Services for .NET RPC MS .NET Remoting for tightly integrated RPC functions Adhere to State Consolidation Efforts	Strategic Direction MSMQ: MS-centric message queue services consistent with .NET framework and integration middleware choices. RPC: MS-centric RPC services for tightly integrated communications Market Watch Open Source Alternatives Market watch Current Baseline, Tactical, and Emerging
Retirement	Mainstream Microsoft Message Queue, XML, MS	Technologies
Contai	nment	Emerging .NET MS MQ services
Implications and Dependencies		

Computing Infrastructure - Middleware & Integration, Basic Platform Middleware

2 Years **5 Years Current Baseline Environment Tactical Deployment Strategic Direction** OSHPD Customized .net • .NET-centric component Architecture Framework services and integrated MS .NET Framework Adhere to State Consolidation platform middleware **Efforts** components • Market Watch Open Source Alternatives • Market watch Current Baseline, Tactical, and Emerging **Technologies** Retirement **Mainstream** MS .NET Framework Containment **Emerging NET-centric component** ActiveX **Implications and Dependencies**

Current	2 Years	5 Years
Baseline Environment	Tactical Deployment	Strategic Direction
Retirement	Mainstream	
Contai	nment	Emerging
Implications and Dependencies.		

Computing Infrastructure - Data Description Standards

2 Years **Current** 5 Years **Baseline Environment Tactical Deployment Strategic Direction Data Description** · XML family of standards; extend XML family of standards and broaden enterprise use of **XML** Market Watch Open Source XML for describing data with Alternatives Standards external partners (using · Market watch Current Baseline. **Data Dictionary** DOM/SAX or other object Tactical, and Emerging **Entity Relationship Diagram** models and XML bindings) **Technologies** Adhere to State Consolidation (ERD) **Efforts** Retirement **Mainstream** XML, Data Dictionary, ERD Containment **Emerging** Additional document object models **Implications and Dependencies** • OSHPD's Data Warehouse strategy has driven some needs and decisions in this area.

Computing Infrastructure - Platforms & O/S, Desktop/Client

Current	2 Years	5 Years
Baseline Environment	Tactical Deployment	Strategic Direction
Client PC/OS Windows XP Pro SP1	 Client Machines: Continue buying systems with a current Windows Pro license Market watch Longhorn and emerging open source desktop OS/thin clients. Adhere to State Consolidation Efforts 	 Client PC's and Laptops: Market watch emerging operating systems, including Microsoft and open source desktop/thin clients. Market Watch Open Source Alternatives Market watch Current Baseline, Tactical, and Emerging Technologies
Retirement Windows 2000	Mainstream Windows XP Pro Sp1	
Containment		Emerging Longhorn/Linux Desktop/Thin Client
Implications and Dependencies		

Computing Infrastructure - Platforms & O/S, Tablets and PDA's

Current	2 Years	5 Years
Baseline Environment	Tactical Deployment	Strategic Direction
Tablet PC Windows XP Tablet PDA Palm and other brands - Palm OS. HP/Dell Pocket PC - Windows CE PDA-Phone TRIO - Palm OS Pocket PC - Windows CE Smart Phone - Windows CE	PDA: Market watch PDA OS evolution, J2ME and Windows Compact .NET PDA-Phone: Deploy in specific areas based on needs Adhere to State Consolidation Efforts	 PDA: Market watch PDA OS evolution, J2ME and Windows Compact .NET Tablets: Evaluate emerging technologies PDA-Phones: Evaluate emerging technologies Market Watch Open Source Alternatives Market watch Current Baseline, Tactical, and Emerging Technologies
Retirement	Mainstream Palm OS-based PDA's, HP Table	et PC, HP PDA
Containment TREO PDA-phone		Emerging Additional PC and combined form-factor devices, Palm and Windows-based
Implications and Dependencies		

Computing Infrastructure - Server O/S, LAN Servers

2 Years **Current** 5 Years **Baseline Environment Tactical Deployment Strategic Direction** Novell Netware 6.5 Sp2 Maintain current environment Market watch Current Baseline. MS Windows 2003 and evaluate emerging Tactical, and Emerging SUSE LINUX Enterprise 9.0 technologies **Technologies** Redhat LINUX 9/FC • Evaluate Migration from OS 390 • Market Watch Open Source Adhere to State Consolidation IBM OS 390 (DB2) Alternatives **VMWare Efforts** Retirement **Mainstream** Novell Netware 6.5, Windows 2003, SUSE LINUX 9, Redhat Linux, & VMWare Containment **Emerging** 64-bit OS and Processor technology **Implications and Dependencies**

Computing Infrastructure - Server O/S, Web and App Servers

2 Years 5 Years **Current Baseline Environment Tactical Deployment Strategic Direction** Web Server • Web: Longhorn server on • Web: Microsoft Indigo Web Microsoft IIS on Windows Dell/HP server, evaluate Linux 2K/2003 Server, Dell/HP • App Server: Longhorn server on • App Server: Microsoft server Dell/HP O/S. evaluate Linux Adhere to State Consolidation App Server Market Watch Open Source MS Windows 2000/2003 Server. **Efforts** Alternatives Dell/HP · Market watch Current Baseline. Tactical, and Emerging Term Services: Limited use for **Technologies** admin purposes Retirement **Mainstream** Windows 2000/2003, Dell/HP, Linux Containment **Emerging**

Implications and Dependencies

• Windows Terminal Services typically used for sys admin purposes only. Additional terminal services may be required for certain types of c/s apps running at HHSDC, from low-bandwidth locations.

Blade servers, next Gen Windows server OS, Intel-IPF,

Linux

Computing Infrastructure - Server O/S, Database Server

2 Years **Current 5 Years Baseline Environment Tactical Deployment Strategic Direction** Database • Evaluate Loghorn 32/64 bit Market watch Current Baseline. Windows 2000/2003 version Tactical, and Emerging Advance/Server (hosting MS • Evaluate moving ORACLE on Technologies SQL-Server or Oracle RDBMS) • Market Watch Open Source Linux Adhere to State Consolidation Alternatives **Efforts** Retirement Mainstream Windows 2000/2003 Server O/S **Containment Emerging** Windows 2000 Blade servers, next Gen Windows server OS, Intel-IPF, Linux **Implications and Dependencies**

Computing Infrastructure - Server O/S, Specialized Server

Current 2 Years 5 Years **Baseline Environment Tactical Deployment Strategic Direction** Mainframe • GIS: Microsoft Server OS . GIS: ESRI Suite of GIS IBM OS z/OS (DB2) platform, evaluate Windows products on Microsoft OS Server 2003 platform; Market watch, **GIS** Adhere to State Consolidation evaluate Microsoft OS Microsoft Windows 2000 Server **Efforts** functionality and Intel scalability running ESRI, on Dell platform vs. Unix and Linux platforms Market Watch Open Source Alternatives Market watch Current Baseline. Tactical, and Emerging **Technologies** Retirement **Mainstream** Win2000 Server O/S (GIS), IBM OS z/OS server **Containment Emerging** Blade servers, next Gen Windows server OS, Intel-IPF, Linux

Implications and Dependencies

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• Still have 2 m/f applications to be phased out: Annual Financials and Activity System

Computing Infrastructure - DBMS Engine, OLTP and GIS

Current	2 Years	5 Years
Baseline Environment OLTP & Client/Server DB2 v7 MS SQL Server 2000 ORACLE 9i Data Warehouse ORACLE 9i	Tactical Deployment OLTP: Evaluate SQL Server 2005(Yukon) and Oracle 10g; move when ready if appropriate Evaluate ORACLE 10g Adhere to State Consolidation Efforts DB2 v8 – Supported by HHSDC	Strategic Direction • OLTP: Watch MS SQL Server centric Database • Market Watch Open Source Alternatives • Market watch Current Baseline, Tactical, and Emerging Technologies
GIS MS SQL Server 2000	Evaluate Open Source Alternatives (MySQL/PostgreSQL) Mainstream	recrinologies
ORACLE 8i	SQL Server 2000, Oracle9i	
Containment DB2 v7		Emerging MS Yukon, My SQL
Implications and Depende	ncies	

Computing Infrastructure - DBMS Engine, Desktop

Current	2 Years	5 Years
Baseline Environment	Tactical Deployment	Strategic Direction
Desktop MS Access2000 Jet Engine MS Access 2003 Jet Engine	Evaluate using SQL Server for Desktop (MSDE) Adhere to State Consolidation Efforts	Desktop: Utilize desktop db for appropriate business use; consider impact of removal from standard desktop image as a TCO reduction step. Market Watch Open Source Alternatives Market watch Current Baseline, Tactical, and Emerging Technologies
Retirement Access97	Mainstream Access 2003 Jet Engine	
Containment Access 2000 Jet Engine		Emerging

Implications and Dependencies

17.2

• Access on the desktop is a known driver of higher desktop TCO; should consider providing Access upon request based on business need.

Current	2 Years	5 Years
Baseline Environment	Tactical Deployment	Strategic Direction
DB Administration Quest TOAD Oracle Enterprise Manager MS Management Console XML Spy	DB Admin: Use current tools, including TOAD, OEM and MS Mgt Console; evaluate needs for integrated DBMS management tool suite Adhere to State Consolidation Efforts	 DB Admin: Track market for integrated DBMS management tool suite, MS SQL Server and Oracle compliant Market Watch Open Source Alternatives Market watch Current Baseline, Tactical, and Emerging Technologies
Retirement Mainstream Oracle Enterprise Manager, MS Management Console, TOAD		
Containment		Emerging
Implications and Dependencies		

Computing Infrastructure - Data Warehouse Infrastructure

2 Years 5 Years **Current Baseline Environment Tactical Deployment Strategic Direction ETL** • ETL: Informatica • ETL: Market watch leading ETL Informatica • Data Warehouse: Oracle 9i; vendors; potential merge with SAS for PC evaluate Oracle 10g for DW DBMS or app servers scalability, LINUX OS • Data Warehouse: Oracle: • Data Marts: Primarily SQL Data Warehouse DBMS Market watch DW leaders Server: evaluate Oracle for Oracle 9i Data Marts: Primarily SQL OLAP to support advanced data Server: evaluate Oracle for **Data Mart DBMS** mining OLAP and other data mart MS SQL Server Adhere to State Consolidation DBMS MS Access 2003 **Efforts** • Market Watch Open Source Alternatives • Market watch Current Baseline, Tactical, and Emerging **Technologies** Retirement **Mainstream** Access 2000 (for DM), Oracl 8i Informatica (ETL), Oracle 9i (DW), SQL Server (DM) Containment **Emerging** SAS (as an ETL tool) Grid DBMS engines

Implications and Dependencies

- SAS is currently used for some limited data transformation purposes; should be kept limited, use SAS for advanced analytics.
- Access should not be used for implementing data marts.

Current	2 Years	5 Years
Baseline Environment Basic Queries/Reporting Crystal Reports 7/8/9 SAS for PC Access 2003 Excel 2003 BI Tool Business Objects Advanced Analytics SAS Monarch (CAL-Stars)	Tactical Deployment BI: Business Objects; evaluate BI portals (web based) and EBIS suites Advanced Analytics: SAS for PC Adhere to State Consolidation Efforts	Strategic Direction • Basic Queries/Reports: Market watch leaders, assess improved capabilities and/or BI portal integration • BI: Market watch leaders • Advanced Analytics: Market watch leaders • Market Watch Open Source Alternatives • Market watch Current Baseline, Tactical, and Emerging Technologies
Retirement Crystal Report 7	Mainstream Crystal Reports, SAS, MS Tools (Access, Excel), Business Objects	
Containment Monarch, Crystal Reports below	v. 9	Emerging EBIS suites, BI portals

Implications and Dependencies

- Business Objects recently acquired Crystal Decisions; watch for product consolidations.
- Monarch for the PC is used as a front-end data mining tool by the Accounting group, to go against data stored in CAL-Stars

Computing Infrastructure - Enterprise Web and Portal Technologies

2 Years 5 Years **Current Baseline Environment Tactical Deployment Strategic Direction** Web Server • Web: MS IIS, Apache · Web: Market watch; MS IIS and • Portal Srvr: Evaluate MS Microsoft IIS, Apache Apache Portal Srvr: Market watch SharePoint Portal and other Search Engine Windows-centric portal products · Search: Market watch MS Index Services • Search: Evaluate search Market Watch Open Source products in conjunction with Alternatives Portal evaluation. · Market watch Current Baseline. Adhere to State Consolidation Tactical, and Emerging **Technologies Efforts** Retirement Mainstream MS IIS (web), MS Index Services, Apache **Containment Emerging** .NET-centric portal platform

Implications and Dependencies

• Portal platforms generally come with some form of content management and personalization. Search is typically provided by a partnering vendor, i.e. Google.

Network Infrastructure - Network OS and Directory Services

Current	2 Years	5 Years
Baseline Environment Directory Service Novell E-Directory 8.7 MS Active Directory	Tactical Deployment Directories: Primary Novell E-Directory with MS Active Directory Adhere to State Consolidation Efforts	Strategic Direction Directories: Vendor watch Novell, LINUX and MS directory services; Evaluate emerging technologies Market Watch Open Source Alternatives
		Market watch Current Baseline, Tactical, and Emerging Technologies
Retirement	Mainstream Novell E-Directory, Active Directory	ory
Containment		Emerging E-Directory 9, LDAP X.500
Implications and Dependencies		

Network Infrastructure - Basic Network Host Services

22.2

Current	2 Years	5 Years
Baseline Environment	Tactical Deployment	Strategic Direction
Domain Naming MS WINS server MS DNS server IP Addressing Microsoft DHCP Server Print Services LDP Printing Proxy Services Microsoft ISA SMTP/IMAP Gateway Novell GroupWise SMTP svc Symantec SMTP Scanner	 <u>Domain Naming</u>: Microsoft DNS and WINS <u>IP Address</u>: Microsoft DHCP services <u>Print Services</u>: LDP Printing using Print appliances <u>Proxy Services</u>: MS ISA <u>SMTP/IMAP Gateway</u>: GroupWise SMTP and IMAP services Adhere to State Consolidation Efforts 	 Market Watch Open Source Alternatives Market watch Current Baseline, Tactical, and Emerging Technologies
Retirement	Mainstream Microsoft ISA, WINS, DNS, DHCP, L	.DP printing
Containment		Emerging Browser-based emulation plug-ins

Implications and Dependencies

• WINS is still required for certain types of name resolution; cannot yet be phased out.

Network Infrastructure - Other Network Services

Current	2 Years	5 Years
Baseline Environment	Tactical Deployment	Strategic Direction
Retirement	Mainstream	
Containment		Emerging
Implications and Depende	ncies	

Network Infrastructure - Enterprise Management Framework

Current	2 Years	5 Years
Baseline Environment	Tactical Deployment	Strategic Direction
Retirement	Mainstream	
Containment		Emerging
Implications and Dependencies		

Network Infrastructure - Network Elements, Desktop and Systems Management

Current	2 Years	5 Years
Baseline Environment	Tactical Deployment	Strategic Direction
Retirement	Mainstream	
Containment		Emerging
Implications and Depende	ncies	

Network Infrastructure - Network Analysis and Performance Management

24.2

Current	2 Years	5 Years
Baseline Environment Network Analysis IPMon*, MRTG, Kismet, Snort Packet Analysis Ethereal, Windump, TDIMon, TCPView, AirSnort, tcpDump Performance Analysis PerfMon, Oracle Enterprise Manager, MS ACT,	Tactical Deployment Look at other open source alternatives Network Analysis: MRTG and evaluate network monitoring tool Packet Analysis: Evaluate emerging products Performance: Use available tools, e.g. PerfMon; evaluate with broader analysis tools that integrate with enterprise framework. Adhere to State Consolidation Efforts	Strategic Direction • Network Analysis: Market watch advanced integrated analysis tools • Packet Analysis: Market watch sniffer and packet inspection products Performance: Market watch advanced integrated performance management suites. • Market Watch Open Source Alternatives • Market watch Current Baseline, Tactical, and Emerging Technologies
Retirement	Mainstream PerfMon, Oracle Enterprise manager	
Containment IPMon		Emerging

Implications and Dependencies

• *IPMon currently used as network TCP/IP diagnosis tool; functions may be replaced by using more robust network mgt tool.

Network Infrastructure - Authentication, Accounting and Authorization

2 Years	5 Years
Tactical Deployment	Strategic Direction
 Application Authorization: Evaluate use of directory services and/or meta directory services for all application, database security and synchronization. Evaluate two factor authentication Adhere to State Consolidation Efforts 	 Application Authorization: Advanced directory repository and/or user provisioning and identity management Market Watch Open Source Alternatives Market watch Current Baseline, Tactical, and Emerging Technologies
Mainstream Windows Server/AD, SQL Server	r, Oracle, RSA SecureID
	Emerging Identity management, user provisioning
ncies	
	Tactical Deployment Application Authorization: Evaluate use of directory services and/or meta directory services for all application, database security and synchronization. Evaluate two factor authentication Adhere to State Consolidation Efforts Mainstream Windows Server/AD, SQL Server

Network Infrastructure - Encryption Standards

25.2

2 Years **Current** 5 Years **Baseline Environment Tactical Deployment Strategic Direction** • Encryption: Evaluate emerging Encryption/PKI Encryption: Market watch encryption technologies • Market Watch Open Source 3DES (firewall) Adhere to State Consolidation Alternatives AES 128-bit Market watch Current Baseline. **Efforts** RSA 128-bit Tactical, and Emerging **Oracle Advanced Security Technologies** SSL 128-bit (browser) **Encryption Software** GuardianEdge Retirement **Mainstream** 3DES, AES, Oracle Adv Security, SSL 128-bit **Containment Emerging** built-in platform security. network security platforms **Implications and Dependencies**

Network Infrastructure - Security Devices and Anti-virus

Current	2 Years	5 Years
Baseline Environment	Tactical Deployment	Strategic Direction
Firewall Cisco PIX Desktop Virus Scan Symantec Corporate Email Scanning Symantec SMTP for gateways	Firewall: Use layered Cisco PIX firewall combined with proxy services for content filtering Desktop Virus: Continue with Symantec products, evaluate and select new desktop AV solution Email Scan: McAfee, evaluate and select product along with other virus scan and anti-spam scanning solutions Adhere to State Consolidation Efforts	 Market Watch Open Source Alternatives Market watch Current Baseline, Tactical, and Emerging Technologies
Retirement Border Manager	Mainstream Cisco & Symantec	
Containment		Emerging network security platforms, deep packet inspection fw
Implications and Depende	ncies	

Network Infrastructure - Mobile Access

2 Years Current **5 Years Baseline Environment Tactical Deployment Strategic Direction** Mobile Access Mobile Access: Evaluate Market watch Current Baseline. PCS/G3/WiFi/WiMAX/Broadban Cisco RAS Device Tactical, and Emerging Cisco VPN concentrator d technologies for mobile **Technologies** workforce • Market Watch Open Source Evaluate SSL or similar VPN Alternatives technology utilizing two factor authentication Adhere to State Consolidation **Efforts** Retirement **Mainstream** Containment **Emerging Implications and Dependencies**

Network Infrastructure - Security, Network Log Analysis

Current	2 Years	5 Years
Baseline Environment	Tactical Deployment	Strategic Direction
Web Site Reports SurfControl Web Traffic WebTrends Logging syslog server	Site Reports: SurfControl, re- evaluate tools and products Web Traffic: WebTrends Logging: Maintain syslog systems. Adhere to State Consolidation Efforts	 Market watch Current Baseline, Tactical, and Emerging Technologies Market Watch Open Source Alternatives
Retirement	Mainstream	
Containment		Emerging
Implications and Dependencies		

Common Services - Email and Messaging

Current	2 Years	5 Years
Baseline Environment	Tactical Deployment	Strategic Direction
Email Client Novell GroupWise 6.5 sp1 Messaging Novell GroupWise messaging platform, mail and calendar/schedule API's Instant Messenger None	Email: Evaluate MS Outlook Messaging: Evaluate MS Exchange IM: Evaluate needs for IM technologies in real-time collaboration Adhere to State Consolidation Efforts	 Market watch Current Baseline, Tactical, and Emerging Technologies IM: Evaluate needs for IM technologies in real-time collaboration Market Watch Open Source Alternatives
Retirement	Mainstream Groupwise	
Containment		Emerging
Implications and Dependencies		

Common Services - Workgroup Collaboration Technologies

Current	2 Years	5 Years
Baseline Environment	Tactical Deployment	Strategic Direction
Schedule/Calendar GroupWise 6.5 On-line Meeting None PC Video Conferencing Polycom	 Schedule/Calendar: Evaluate gateway for Exchange On-line Meeting: Evaluate business needs for these functions PC Video Conferencing: Evaluate expanded use of video conferencing. VolP: Evaluate systems to replace current phone system Adhere to State Consolidation Efforts 	 Market watch Current Baseline, Tactical, and Emerging Technologies Market Watch Open Source Alternatives
Retirement	Mainstream Groupwise, Polycom, Asterisk, Cis	sco
Containment		Emerging VoIP, SES, Portals
Implications and Dependencies		

Common Services - Project/Team Collaboration

Current	2 Years	5 Years
Baseline Environment	Tactical Deployment	Strategic Direction
Project Management MS Project	Project Management: MS Project, evaluate needs for team-based Project Central and/or SharePoint Team Services for enhanced project collaboration Adhere to State Consolidation Efforts	Project Management: IT Portfolio Management of projects will drive needs for enhanced PM knowledge and tools Market watch Current Baseline, Tactical, and Emerging Technologies Market Watch Open Source Alternatives
Retirement	Mainstream MS Project	
Containment		Emerging
Implications and Depende	ncies	

Common Services - Office Automation

Current	2 Years	5 Years
Baseline Environment	Tactical Deployment	Strategic Direction
Office Suite MS Office 2003 Standalone Word Processing Corel Word Perfect Basic Drawing MS Visio Advanced Graphics Adobe Illustrator	Office Suite: Office 2003 evaluate Open source office suites Standalone WP: WordPerfect only as needed Basic Drawing: MS Visio Advanced Graphics: Adobe tools suite Adhere to State Consolidation Efforts	Market watch Current Baseline, Tactical, and Emerging Technologies Market Watch Open Source Alternatives
Retirement	Mainstream Office 2003, Visio, Adobe Suite	
Containment WordPerfect		Emerging SES, XML data file formats, Open Office suite
Implications and Depende	ncies	

Common Services - Web Content and Publishing

Current	2 Years	5 Years	
Baseline Environment Web Content Dev MS FrontPage Adobe Photoshop Macromedia Dreamweaver Publishing MS Publisher Adobe Pagemaker Adobe InDesign	Tactical Deployment Evaluate emerging technologies Adhere to State Consolidation Efforts	Strategic Direction Market watch Current Baseline, Tactical, and Emerging Technologies Market Watch Open Source Alternatives	
Retirement	Mainstream MS FrontPage, Macromedia Dreamweaver, Adobe Photoshop		
Containment Publisher		Emerging	
Implications and Dependencies			

Common Services - Personal Productivity

Current	2 Years	5 Years	
Baseline Environment PDA Synch Intellisync ActiveSync Documents-to-Go File Utilities	Tactical Deployment PDA Synch: Existing tools, mostly come with the device File Utilities: Existing tools, used appropriately; evaluate ftp browser plug-ins E-Forms: Adobe Acrobat and	Strategic Direction Market watch Current Baseline, Tactical, and Emerging Technologies File Utilities: Use appropriately E-Forms: Adobe Acrobat	
Winzip 8 E-Forms Adobe Acrobat	.pdf file formats • Adhere to State Consolidation Efforts	Market Watch Open Source Alternatives	
Retirement RodePC (data entry)	Mainstream Intellisync, ActiveSync, Documen	nts-to-Go, WinZip, Adobe Acrobat	
Containment WS FTP		Emerging	
Implications and Dependencies			